
Integration Partner Integration Leadership Support Achievement Report (Deliverable 151.1.1c) February 2004

Executive Summary

Integration Partner supports FSA's leadership and the actions required to drive the development of FSA's integration program. This report summarizes Integration Partner's leadership internal and external activities for the month of February which support the development of integration projects and initiatives.

Major accomplishments during the month of February included the continued modification of various Integration Partner task orders; continued progress on the resolution of the CRM4FSA and eServicing Share-In-Savings (SIS) deals; and continued leadership oversight and input into Integration Partner's internal integration efforts.

The Integration Partner Integration Leadership Support task order concludes on April 9, 2004. While Integration Partner and FSA continue to discuss and clarify the scope and responsibilities associated with the Integration Leadership Support task order in order to extend the associated options, timely decisions need to be made by both parties in order to ensure that the services enabled by the contract continue to be provided to FSA.

Overall Value Delivered

Integration Leadership Support – FSA

Integration Partner leadership provides FSA leadership and program managers with key leadership oversight, enterprise focus, and strategic direction needed to fulfill the goals of FSA's organization and its integration program.

During the month of February, Integration Partner and FSA leadership continued to meet on a regular basis, yielding the following key outcomes:

- Continued to discuss with FSA the following Integration Partner SIS initiatives:
 - Consistent Answers for Customers (CRM4FSA)
 - eServicing
- Continued to work with FSA to shape, modify, and approve Integration Partner task orders:
 - TO 77 (Work Order 1) – SAIG (modified)
 - TO 77 (Work Order 2) – COD (modified)
 - TO 77 (Work Order 4) – FARS Retirement (modified)
 - TO 120 – Security & Privacy Support (modified)
- Worked with FSA to extend the period of performance related to the Workforce Alignment contract.

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- Facilitated discussions with FSA to clarify the current scope and resources related to Task Order 151 – Integration Leadership Support in an effort to extend the additional contract options.
 - Key delivery issues specific to major integration initiatives.

Integration Leadership Support – Integration Partner

Integration Partner leadership provides the Integration Partner project managers and business and technical architects with key leadership oversight, enterprise focus, and strategic direction needed to fulfill the goals of FSA’s integration program. This direction enables broader system integration across the FSA enterprise. The Integration Partner leadership team also facilitates the alignment of Integration Partner task orders and initiatives with the business and performance objectives of FSA’s organization.

Integration Partner leadership provided direction and oversight to the program during the month of February through the following key activities:

- Continued to provide input and guidance to Integration Partner’s internal integration efforts, which enable the team to promote program awareness and communication across key integration initiatives.
- Continued guidance and direction to Integration Partner teams to ensure overall program goals are achieved.
- Continued task order alignment.